

Ledvance GmbH

Pre-contractual Information according to Art. 3 of the EU Data Act (Regulation 2023/2854)

Revision: 1.0
Date: 03.09.2025

Product Name / Type / Category: Vivares ZigBee Gateway
Product Brand(s): LEDVANCE
Manufacturer: LEDVANCE GmbH



In accordance with the EU Data Act (Regulation 2023/2854), we are committed to ensuring transparency and providing the information according to Art. 3 such as data type, format, storage, access, etc.

Article 3 Paragraph 2 (a):	the type, format and estimated volume of product data which the connected product is capable of generating
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Device status data polled from ZigBee network devices, ZigBee network configuration data, schedules, automation rules and logfiles for debugging and crash analytics.

Data format is JSON.

Configuration and device database typically 30 kB ...500 kB depending on number of ZigBee network devices. Logfiles max. 2MB per file. Data is buffered for max. 14 days on controller.

Article 3 Paragraph 2 (b):	whether the connected product is capable of generating data continuously and in real-time
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Data is generated event based after every event in the network. Last value is stored in product database and log files.

Article 3 Paragraph 2 (c):	whether the connected product is capable of storing data on-device or on a remote server, including, where applicable, the intended duration of retention
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Database is stored on the product until factory reset of gateway.

User can upload and restore a backup snapshot of the complete gateway to and from cloud with the Vivares App.

Network configuration backup in the cloud after every configuration change with the Vivares App.

Article 3 Paragraph 2 (d):	how the user may access, retrieve or, where relevant, erase the data, including the technical means to do so, as well as their terms of use and quality of service
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User can access and modify the gateway data through the Vivares Configuration App and the Vivares Portal if gateway has Internet access.

User can create and change configuration through the Vivares Portal offsite and deploy the configuration to the gateway with the Vivares App when onsite.

User can reset gateway to factory new with the Vivares app or by using the reset button on the gateway.

QOS: ZigBee Wireless Mesh Network 250 kBit Raw data rate and Ethernet Port 100 Mbit.

This information is provided in accordance with the requirements of the EU Data Act (Regulation (EU) 2023/2854), applicable from 12 September 2025. It is intended to inform prospective users and purchasers of the data-related characteristics associated with the connected product and/or related services described herein.

The information contained in this document is for general guidance purposes only and does not create any contractual obligations. While every effort has been made to ensure the accuracy and completeness of the data-related information, the manufacturer reserves the right to update or modify the content without prior notice to reflect changes in technology, regulation, or business practices.

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