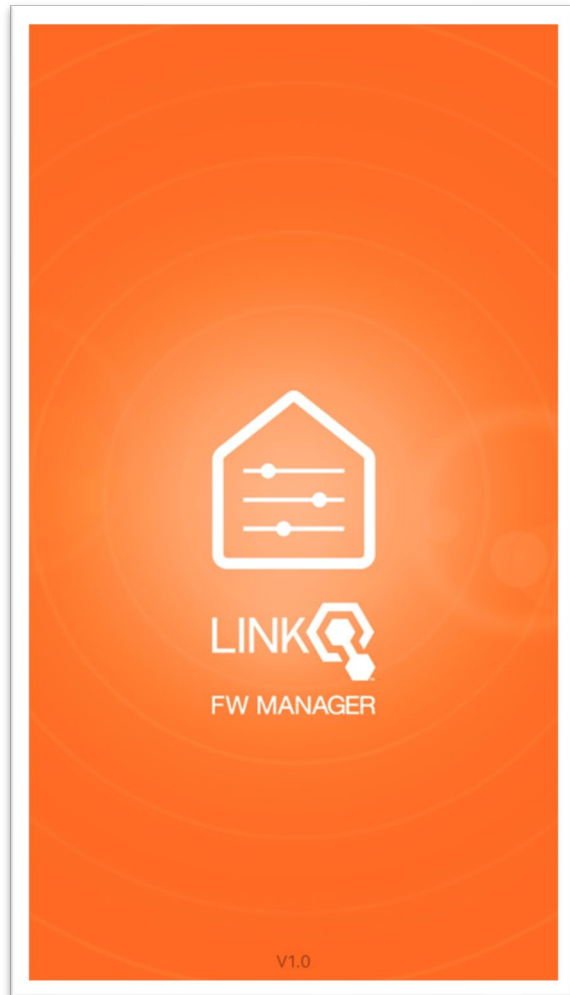




User Guide LINK Firmware Manager App

Download and Install the App



The LEDVANCE **LINK FW Manager** is only available for iOS.

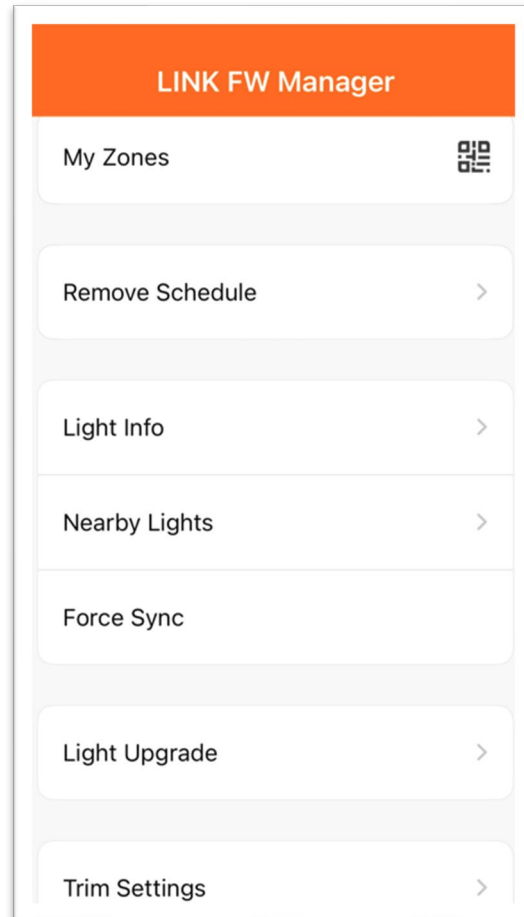
1. Search for **LINK FW Manager** in the Apple App Store, download, and install the app.
2. The app requires access to the network, Bluetooth, and camera - please grant these privileges.
3. The app does not collect any private user data.

DOWNLOAD THE APP

Please scan the QR code using an iOS device to download the app



General Functions

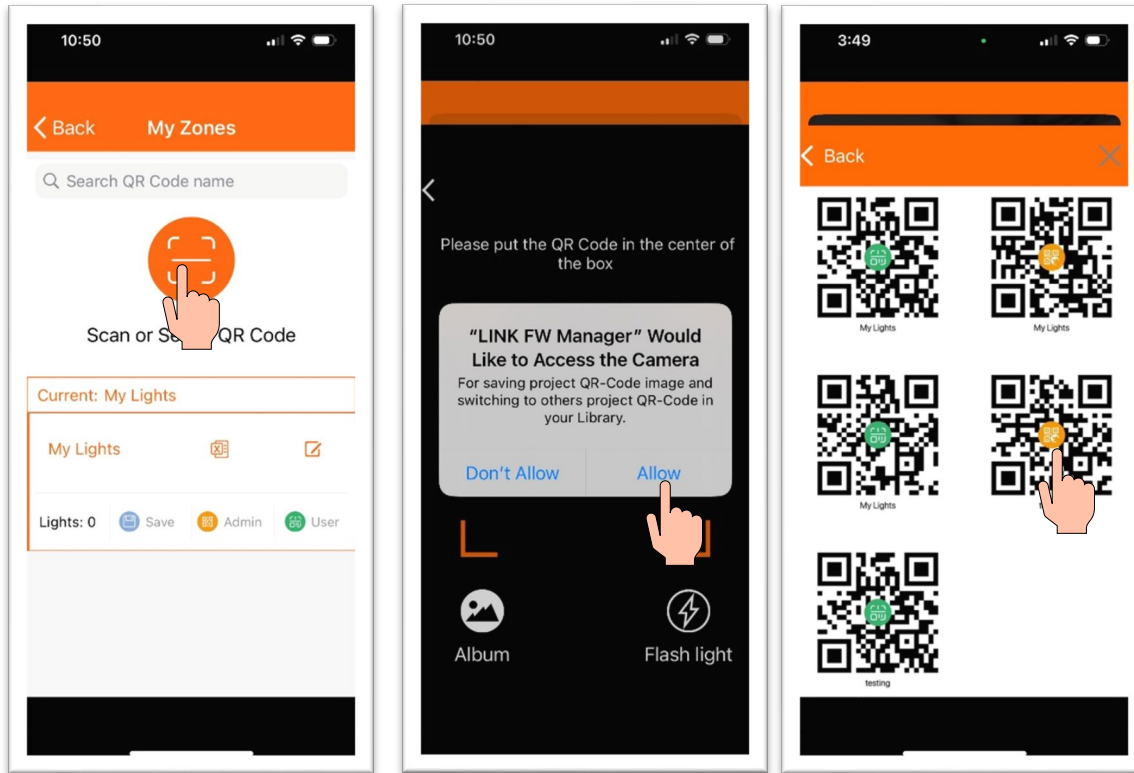


Functions of the **LINK FW Manager**:

1. **My Zones, Light Info, Nearby Lights, Trim Settings, and Force Sync** – These functions are the similar as those in the LINK App. Please refer to the “[LEDVANCE LINK COMMISSIONING GUIDE](#)” LINK COMMISSIONING GUIDE” for details.
2. **Light Upgrade** – Allows over-the-air firmware upgrades to ensure that both commissioned and un-commissioned LINK Control Components have the latest features and bug fixes.
3. **Remove Schedule** –Deletes all unknown and unintentional saved schedules in each sensor.

NOTE: This User Guide only covers the “My Zones” and “Light Upgrade” Functions

Scan the QR Code to Load Project

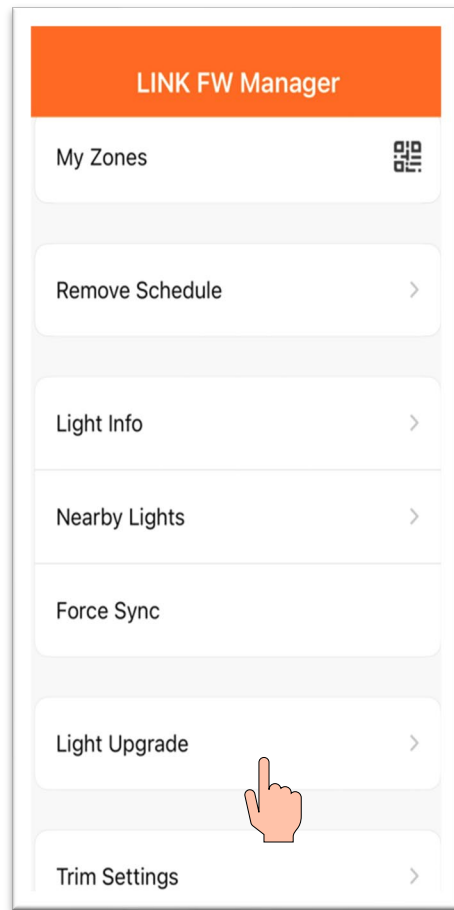


Load Project

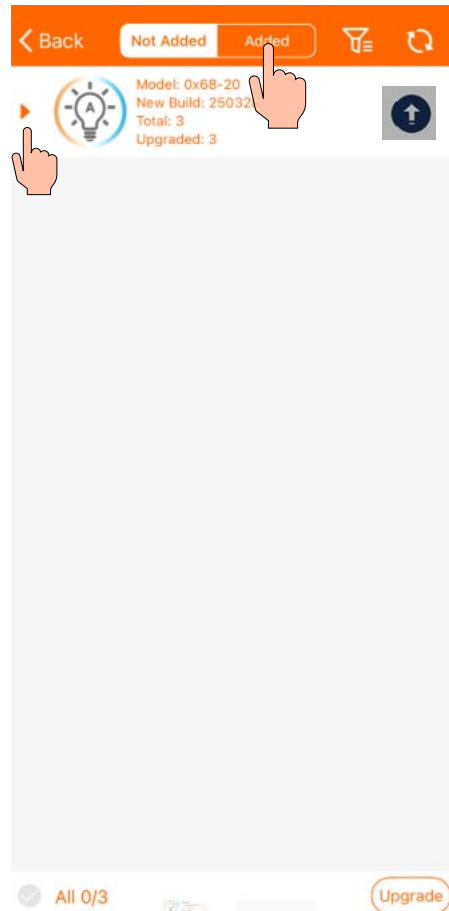
- Click on “**My Zones**”
- Press the **Scan or Select QR Code**
- Scan a QR code image using your camera or import a QR code from your picture library.
- Allow the LINK FW Manager access to the camera to scan the QR code.
- Once the project is loaded, click “< Back” next to “My Zones”

Note: The orange QR code is the Admin QR code, and the green QR code is the User QR code. **You must scan the orange Admin QR code.**

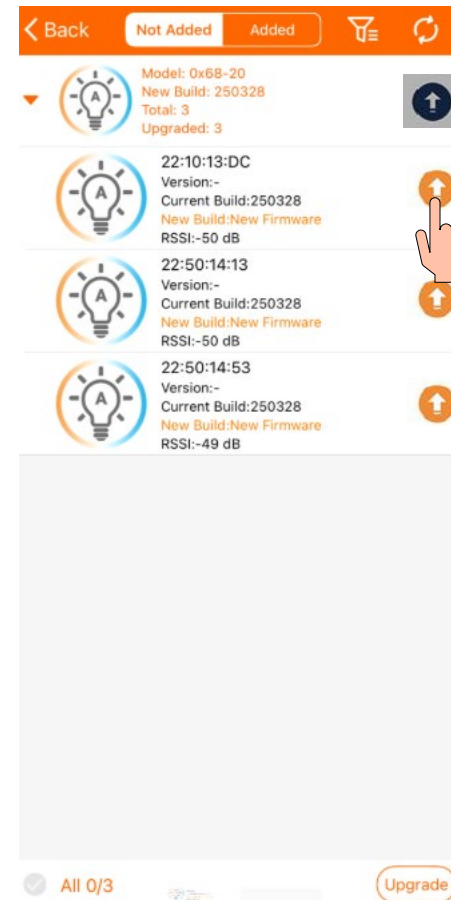
Firmware Upgrade: Individual Luminaire



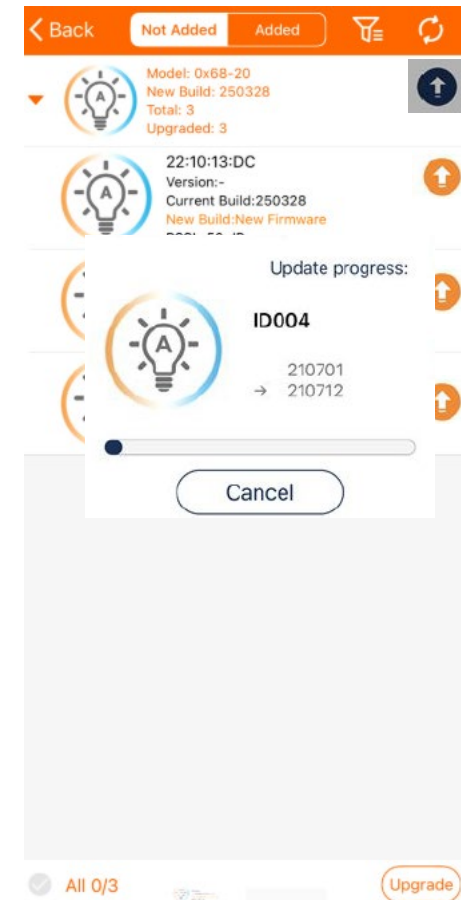
Click **Light upgrade**.



Click **Added** and APP will show firmware information and luminaire number grouped by firmware type. Click the arrow “▶” to expand.



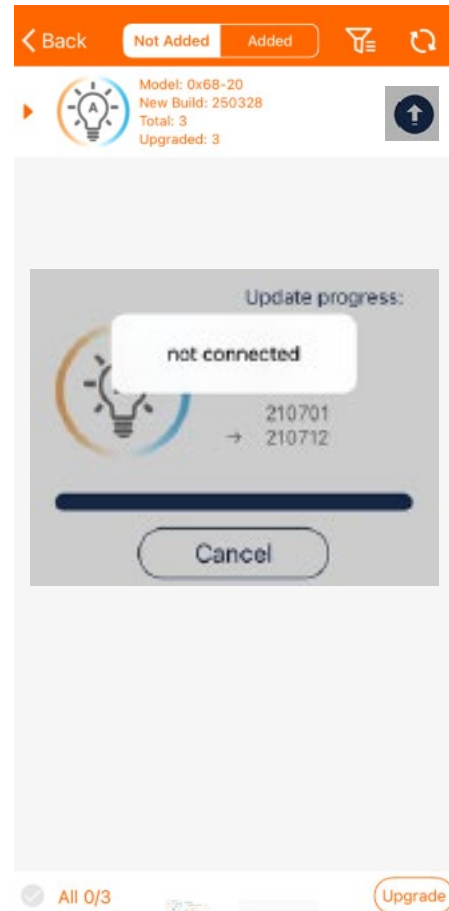
Click the upgrade button next to a luminaire to update its firmware.



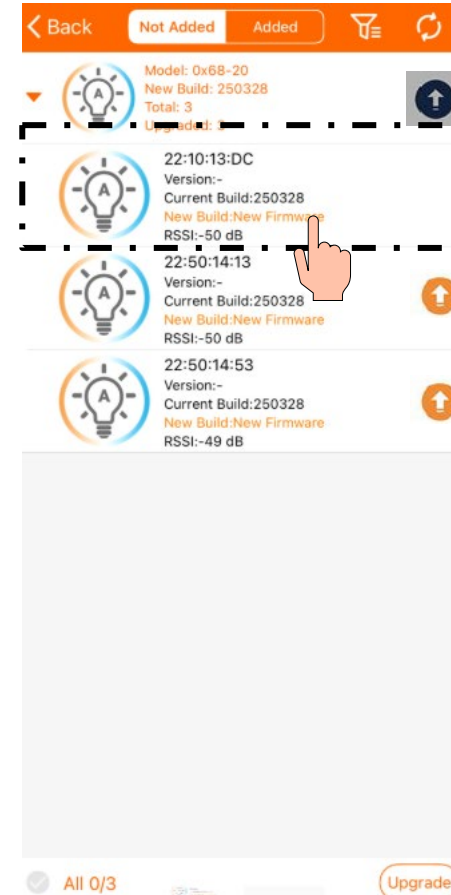
The screen shows the progress of the firmware upgrade.

Continue Next page

Firmware Upgrade:



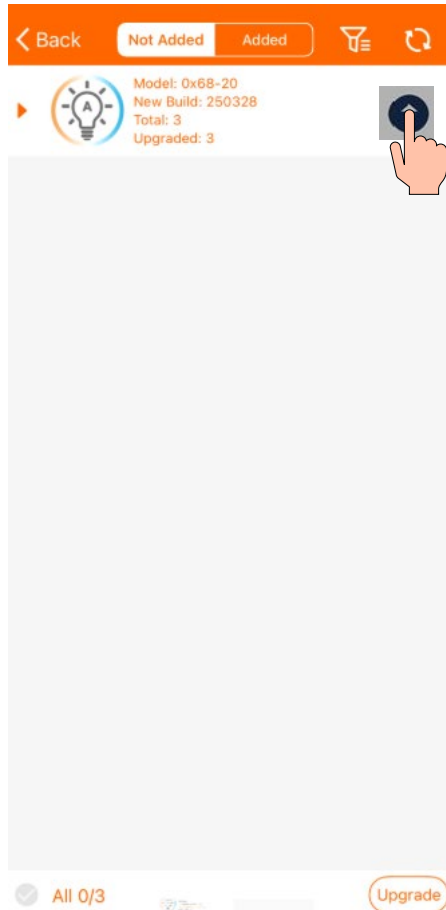
Luminaires will reboot after the upgrade is completed. The FW Manager App will re-connect to the luminaire.



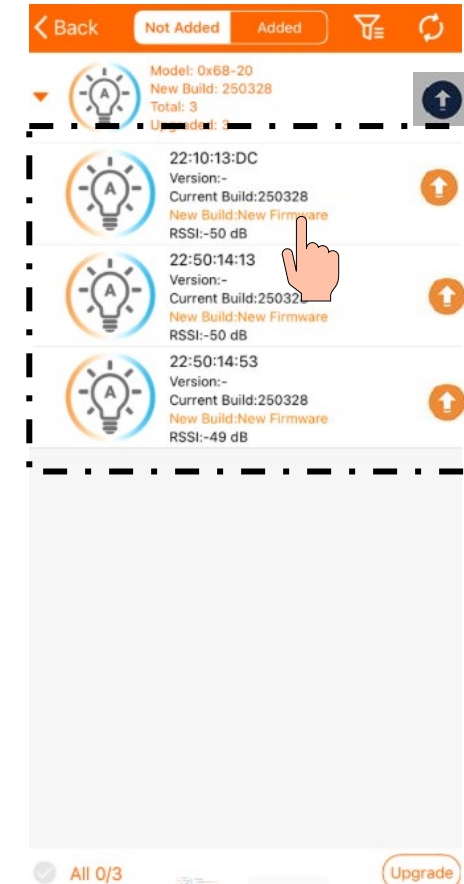
The new firmware version is shown next to the luminaire.

Note: Individual Luminaire Upgrade takes about 1 minute to update the firmware

Firmware Mesh Upgrade: (All Luminaires)



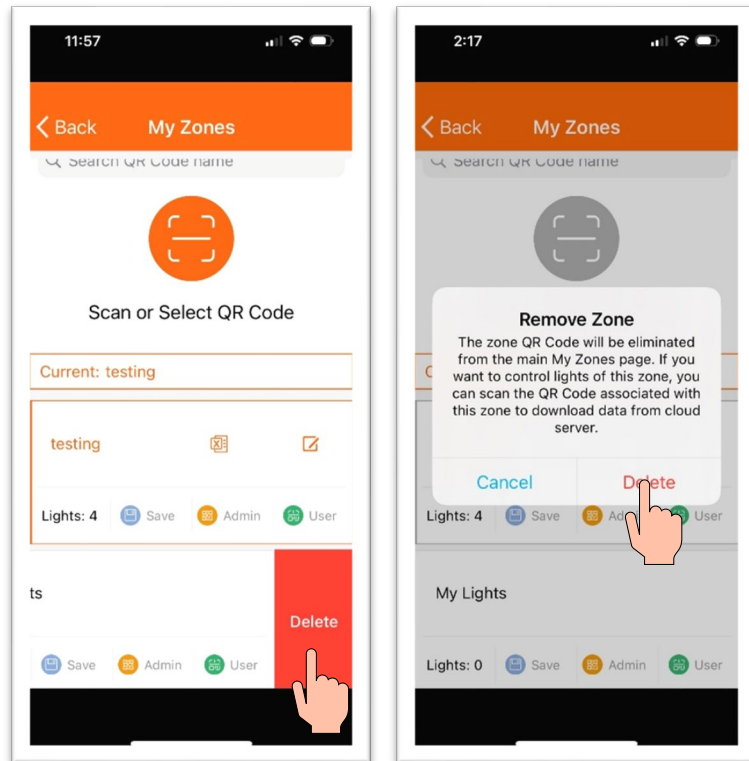
Click the Mesh upgrade button to the right of a firmware type to Mesh upgrade all luminaires of the same type.



- APP will start mesh upgrading and show the progress.
- Luminaires will reboot after Mesh upgrade is completed.
- App will re-connect to the Luminaire.
- You can also see that the firmware has been upgraded.

Note: The Mesh Upgrade process takes approximately 30 to 40 minutes to upgrade the firmware on all luminaires.

Delete A Project from the FW Manager App



Delete A Project

QR codes **CANNOT** be retrieved if lost! Make sure at least one copy of the admin QR code is saved in a safe place. If a project is deleted from the FW Manager App, it remains saved on the cloud and can be accessed again with the admin QR code. To delete a project: Slide left on the project to reveal the Delete button. Press the Delete button and confirm to remove the region from the device.

Note: You cannot delete a project that is currently in use (indicated by an Orange outline).

Contact



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